



Terms for Domestic Sales

2% 10 Days - Net 30 (O.E.M sales are Net 30)

1-1/2% per-month interest will be charged for accounts paid beyond 30 day terms.

Freight

All shipments F.O.B Factory Warehouses (Northbrook, IL and Sante Fe Springs, CA). Full freight allowed on orders shipped within the continental U.S. totaling \$2,000.00 or more (excluding O.E.M. shipments). Full freight allowance for Hawaii and Alaska is \$2,300.00. For Canada, the allowance is \$2,800.00. Back ordered items qualifying for prepaid shipping charges will be shipped prepaid. Freight and shipping fees will be charged for shipments to a customer's place of business anywhere in the contiguous United States should you require a carrier of your choice. Any extra charges incurred for additional services, such as customer's carrier, lift gate or special handling by the carrier, must be paid by the consignee (including prepaid orders). Title and risk of loss pass to the customer upon tender of shipment to the carrier. Consignee must make all claims for loss or damage to carrier.

Cancellations

Any cancellation must be approved by Con-Tech Lighting, and may be subject to restocking and other charges.

Returns

No return will be accepted for credit without prior approval by the factory in writing. All returns for credit are subject to inspection and must be in original factory fresh condition and in original packaging. All returns to be made freight prepaid to location designated on Return Goods Authorization (RGA). No refunds will be made against credits. No returns will be accepted that are Freight Collect. All returns will be subject to a 50% Restocking Charge with a \$200.00 minimum. No material will be accepted for credit that was purchased over 90 days prior to request.

Minimum Charge Order

A Service Charge of \$25.00 will be added to all original customer orders less than \$100.00 net.

Pricing

All prices subject to change without notice.

Full Replacement Guarantee

All non-operable materials that are under warranty can be returned to our Northbrook facility for inspection. Con-Tech Lighting will either repair or replace material at no charge (No RGA needed). All products must be installed and/or used in accordance with applicable National or Local Electrical Codes; and for the general use and practices as advised in our literature and instruction information.

No collect shipments will be accepted. Con-Tech Lighting disclaims any liability for product defect claims that are due to product misuse, improper product selection or misapplication. Con-Tech Lighting shall not be liable for any delay in or impairment of performance resulting in whole or in part from any circumstance or cause beyond the control of Con-Tech Lighting in the conduct of its business.

Warranty

- Con-Tech Lighting guarantees these lighting products to be free from manufacturing defects for a period of one (1) year from date of purchase.
- Energy Star products are covered for two (2) years by a full replacement guarantee after date of installation.
- LED products carry a three (3) year warranty.
- Electronic Transformers carry a four (4) year warranty except for 60W and 75W transformers, which carry a three (3) year warranty, and the LRT60 carries a one (1) year warranty.
- Electronic CFL/CMH Ballasts carry a five (5) year warranty.
- Magnetic CFL Ballasts carry a one (1) year warranty.
- Magnetic Transformers carry a two (2) year warranty.
- Remote Low Voltage Transformers carry a four (4) year warranty.

Product Specifications

For the most current product information, line art, and photography, please visit us at www.con-techlighting.com.

Con-Tech Lighting
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